

# **GUIDE DOG INSTRUCTORS**

**Prepared by**

**THE OFFICE OF PROFESSIONAL EXAMINATION SERVICES**

**CALIFORNIA DEPARTMENT OF CONSUMER AFFAIRS**

California Occupational Analysis for Guide Dog Instructors Update 2011

Prepared by the Office of Examination Resources, California Department of  
Consumer Affairs

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## EXECUTIVE SUMMARY

The State Board of Guide Dogs for the Blind requested that the Department of Consumer Affairs, Office of Professional Examination Services (OPES), conduct an occupational analysis validation study. The purpose of this occupational analysis was to identify current guide dog instructor tasks and the knowledge necessary to perform those tasks. The purpose of OPES's study is to serve as the basis for the Examination Outline of the Guide Dog Instructor Examination.

To develop a legally defensible examination outline for guide dog instructors, OPES compiled information from the three schools of licensed guide dog instructors in California, thus using a content validation strategy. OPES interviewed representatives from the three schools and it was determined that since there had been no major changes in the profession since the last occupational analysis was conducted in 2005, a single focus group should be sufficient to develop an updated examination outline.

Representatives from the three schools convened as a focus group to review and revise the list of tasks and the knowledge necessary to perform those tasks from the 2005 Occupational Analysis in May 2011.

The focus group reviewed and updated the task and knowledge statements, mainly changes in terminology. Four task statements were deleted and their associated knowledge. The Examination Outline was revised accordingly, two content areas were combined, and the weighting remained the same as determined by the 2005 survey results.

| Content Area              | Content Area Description   | Sub Content Weight | Content Weight |
|---------------------------|--|--------------------|----------------|
| I. Dog Selection and Care | This area assesses the candidate's ability to evaluate the dog's physical characteristics, temperament, and health to determine potential for guide work training.   |                    | <b>7%</b>      |
| II. Dog Training          | This area assesses the candidate's ability to train dogs in obedience and guide work techniques to perform safely and effectively for clients.   |                    | <b>13%</b>     |
| III. Dog Evaluation       | This area assesses the candidate's ability to evaluate the dog's suitability for guide work by demonstrating and interpreting performance tests, adjusting training schedules, and documenting a dog's progress, performance, and behavior.  |                    | <b>9%</b>      |
| IV. Client Assessment     | This area assesses the candidate's ability to assist the client with information and referrals regarding rehabilitative resources and legal rights to public access and evaluate the applicant in the areas of mobility skills, needs, goals, competence, motivation, lifestyle, health, and physical abilities to determine potential success with a guide dog. |                    | <b>21%</b>     |
| V. Client Services        | This area assesses the candidate's ability to instruct the client in the proper care, handling, and responsibilities involved with a guide dog, as well as document, evaluate and support the progress of the guide dog team throughout their working lifetime.  |                    | <b>50%</b>     |
| A. Instruction            | This area assesses the candidate's ability to instruct the client in the proper care, handling, and responsibilities involved with a guide dog.  | 22%                |                |
| B. Documentation          | This area assesses the candidate's ability to document the training process.   | 10%                |                |
| C. Support                | This area assesses the candidate's ability to support the client in the proper care, handling, and responsibilities necessary for the continued success of the guide dog team.   | 18%                |                |
| <b>TOTAL</b>              |  |                    | <b>100%</b>    |

| <b>GUIDE DOG INSTRUCTOR EXAMINATION OUTLINE 2011</b>   |   |
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| <b>I. Dog Selection and Care (7%) - This area assesses the candidate's ability to evaluate the dog's physical characteristics, temperament, and health to determine potential for guide work training.</b> |   |
| <b>TASKS</b>   | <b>KSAs</b>   |
| T2. Assess temperament of dog by using evaluation techniques to determine potential for guide work training.   | K1. Knowledge of dog behavior characteristics suitable for guide work training.<br>K2. Knowledge of dog temperament characteristics suitable for guide work training.<br>K3. Knowledge of dog stress characteristics impacting suitability for guide work training.<br>K4. Knowledge of dog temperament characteristics used to select suitable breeds for guide work training.                   |
| T3. Assess general health of dog through observation of daily activities to determine potential for guide work training.   | K5. Knowledge of physical characteristics preferred in a guide dog.<br>K6. Knowledge of symptoms in dogs that indicate a need for veterinary care.<br>K9. Knowledge of diet requirements needed to maintain health of guide dogs.<br>K11. Knowledge of genetic conditions that can affect dog health.<br>K12. Knowledge of dog anatomy and physiology pertaining to healthcare of guide dogs.     |
| T4. Provide daily care to ensure maintenance of dog's health and wellbeing.  | K3. Knowledge of dog stress characteristics impacting suitability for guide work training.<br>K7. Knowledge of techniques used to administer healthcare to dogs.<br>K8. Knowledge of grooming methods used in maintaining health of guide dogs.<br>K9. Knowledge of diet requirements needed to maintain health of guide dogs.<br>K10. Knowledge of sanitation techniques for care of guide dogs. |
| <b>GUIDE DOG INSTRUCTOR EXAMINATION OUTLINE 2011</b>   |   |
| <b>II. Dog Training (13%) – This area assesses the candidate's ability to train dogs in obedience and guide work techniques to perform safely and effectively for</b>                                      |   |

| <b>clients.</b>   |   |
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| <b>TASKS</b>  | <b>KSAs</b>   |
| <p>T5. Train dog to respond to obedience commands by conducting exercises to develop rapport, control, and appropriate responses in dog's behavior.</p>                                 | <p>K13. Knowledge of leash and collar techniques used in obedience training of guide dogs.</p> <p>K14. Knowledge of footwork techniques used in obedience training of guide dogs.</p> <p>K15. Knowledge of hand signals used in obedience training of guide dogs.</p> <p>K16. Knowledge of voice command techniques used in obedience training of guide dogs.</p> <p>K17. Knowledge of the effects of handler's body language on obedience responses of guide dogs.</p> <p>K18. Knowledge of proofing techniques used in obedience training of guide dogs.</p> <p>K19. Knowledge of techniques used in testing the obedience responses of guide dogs.</p> <p>K20. Knowledge of techniques used in breaking down obedience exercises into parts and steps.</p> <p>K21. Knowledge of techniques used for observing and interpreting guide dog behavior during obedience training.</p> <p>K22. Knowledge of environmental and situational factors that can affect a guide dog's obedience.</p> <p>K23. Knowledge of techniques used for providing consequences and reinforcements for guide dog training.</p> <p>K36. Knowledge of techniques used to teach a guide dog to avoid and ignore distractions during obedience and guide work.</p> <p>K38. Knowledge of the effect of dog's social behavior on guide dog performance.</p> <p>K81. Knowledge of dog learning theory as it pertains to guide dog training.</p> <p>K82. Knowledge of techniques used in problem solving a dog's obedience responses.</p> |
| <p>T6. Train dog to guide a client through different environments in a safe manner by using a selection of guide work training techniques to develop a consistent working response.</p> | <p>K23. Knowledge of techniques used for providing consequences and reinforcements for guide dog training.</p> <p>K24. Knowledge of leash and collar techniques used for training dogs in guide work.</p> <p>K25. Knowledge of harness techniques used in guide work.</p> <p>K26. Knowledge of footwork techniques used in training dogs for guide work.</p> <p>K27. Knowledge of hand signal techniques used in training dogs for guide work.</p>  |

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|  | <p>K28. Knowledge of voice command techniques used in training dogs for guide work.</p> <p>K29. Knowledge of techniques used in developing initiative in dogs performing guide work.</p> <p>K30. Knowledge of techniques used in teaching dogs intelligent disobedience (disobeying commands that would jeopardize the safety of the team) while performing guide work.</p> <p>K31. Knowledge of techniques used in problem solving a dog's guide work responses.</p> <p>K32. Knowledge of techniques used in developing level of confidence needed in dogs to perform guide work.</p> <p>K36. Knowledge of techniques used to teach a guide dog to avoid and ignore distractions during obedience and guide work.</p> <p>K37. Knowledge of the effects of handler's body language on dog's guide work performance.</p> <p>K38. Knowledge of the effect of dog's social behavior on guide dog performance.</p> <p>K39. Knowledge of techniques used in evaluating dog's ability to assume responsibility as it pertains to guide work.</p> <p>K40. Knowledge of techniques used in reworking guide work errors.</p> <p>K81. Knowledge of dog learning theory as it pertains to guide dog training.</p> |
| <p>T7. Train dog to accompany a client in different environments by using a selection of training techniques to maintain calm and non-disruptive behavior.</p> | <p>K22. Knowledge of environmental and situational factors that can affect a guide dog's obedience.</p> <p>K23. Knowledge of techniques used for providing consequences and reinforcements for guide dog training.</p> <p>K25. Knowledge of harness techniques used in guide work.</p> <p>K29. Knowledge of techniques used in developing initiative in dogs performing guide work.</p> <p>K31. Knowledge of techniques used in problem solving a dog's guide work responses.</p> <p>K36. Knowledge of techniques used to teach a guide dog to avoid and ignore distractions during obedience and guide work.</p> <p>K37. Knowledge of the effects of handler's body language on dog's guide work performance.</p> <p>K38. Knowledge of the effect of dog's social behavior on guide dog performance.</p> <p>K40. Knowledge of techniques used in reworking guide work errors.</p> <p>K81. Knowledge of dog learning theory as it pertains to guide dog training.</p> <p>K82. Knowledge of techniques used in problem solving a dog's obedience responses.</p>   |

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| <p>T8. Develop a guide work training plan for a dog by creating a schedule for the achievement of required skills to ensure criteria have been met.</p> | <p>K33. Knowledge of adjusting training schedules to benefit individual dogs.<br/> K34. Knowledge of California Code of Regulations (CCRs) requirements of training for guide dogs.<br/> K39. Knowledge of techniques used in evaluating dog's ability to assume responsibility as it pertains to guide work.<br/> K81. Knowledge of dog learning theory as it pertains to guide dog training.</p> |
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**GUIDE DOG INSTRUCTOR EXAMINATION OUTLINE 2011**

**III. Dog Evaluation (9%) – This area assesses the candidate's ability to evaluate a dog's suitability for guide work by demonstrating and interpreting performance tests, adjusting training schedules, and documenting a dog's progress, performance, and behavior.**

| <b>TASKS</b>  | <b>KSAs</b>  |
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| <p>T9. Demonstrate a dog's performance in guide work by undergoing tests to determine suitability to be a guide.</p>  | <p>K34. Knowledge of California Code of Regulations (CCRs) requirements of training for guide dogs.<br/> K41. Knowledge of tests used to evaluate a guide dog's obedience performance.<br/> K42. Knowledge of tests used to evaluate a guide dog's guide work performance.</p>   |
| <p>T10. Adjust a guide dog's training schedule by evaluating progress in training program to ensure achievement of required skills.</p>   | <p>K34. Knowledge of California Code of Regulations (CCRs) requirements of training for guide dogs.<br/> K41. Knowledge of tests used to evaluate a guide dog's obedience performance.<br/> K42. Knowledge of tests used to evaluate a guide dog's guide work performance.<br/> K43. Knowledge of methods used to adjust a guide dog's training schedule based on guide dog performance assessments.</p> |
| <p>T12. Determine the successful completion of the required training and testing by evaluating all available resources (e.g., medical, puppy, and training histories) to ensure suitability as a guide dog.</p> | <p>K34. Knowledge of California Code of Regulations (CCRs) requirements of training for guide dogs.<br/> K44. Knowledge of methods used in reporting a guide dog's performance and behavior.<br/> K45. Knowledge of the use of assessment records to evaluate suitability of a dog for guide work.</p>   |

**GUIDE DOG INSTRUCTOR EXAMINATION OUTLINE 2011**

**IV. Client Assessment (21%) – This area assesses the candidate's ability to assist the client with information and referrals regarding rehabilitative resources and legal rights to public access and evaluate the applicant in the areas of mobility skills, needs, goals, competence, motivation, lifestyle, health, and physical abilities to determine potential success with a guide dog.**

| <b>TASKS</b>   | <b>KSAs</b>  |
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| T14. Assist a client with resource information by using reference materials to educate the client about available rehabilitation services.                                 | <p>K47. Knowledge of how to address historical and societal perceptions of the blind to inform, educate and counsel clients.</p> <p>K48. Knowledge of resource information available for client rehabilitation services.</p>   |
| T15. Educate client about legal rights to public access by citing law to ensure client's awareness of the rights to which he/she is entitled.                              | <p>K46. Knowledge of law that protects the rights of clients.</p> <p>K47. Knowledge of how to address historical and societal perceptions of the blind to inform, educate and counsel clients.</p>   |
| T16. Evaluate home environment and lifestyle of applicant through an interview process to determine whether the conditions will create a safe environment for a guide dog. | <p>K50. Knowledge of techniques used to assess applicant needs and goals to determine potential success in working with a guide dog.</p> <p>K51. Knowledge of techniques used in assessing an applicant's suitability to work with and care for a guide dog.</p> <p>K52. Knowledge of techniques used in evaluating an applicant's physical, emotional, and mental state relative to participating in guide dog training.</p> <p>K83. Knowledge of techniques used in evaluating an applicant's home environment and lifestyle for determining suitability for a guide dog placement.</p>  |
| T17. Conduct applicant interview by using questions and observations to assess potential success for working with a guide dog.   | <p>K49. Knowledge of how to assess orientation and mobility skills of an applicant.</p> <p>K50. Knowledge of techniques used to assess applicant needs and goals to determine potential success in working with a guide dog.</p> <p>K51. Knowledge of techniques used in assessing an applicant's suitability to work with and care for a guide dog.</p> <p>K52. Knowledge of techniques used in evaluating an applicant's physical, emotional, and mental state relative to participating in guide dog training.</p> <p>K53. Knowledge of different types of gait, balance, and orientation methods related to working with guide dogs.</p> <p>K54. Knowledge of techniques used in working with individuals who have physical limitations.</p> |



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| <p>T18. Assess applicant's potential to work with a guide dog by using guide dog simulation exercises (e.g., Juno) during assessment interview to evaluate suitability of working with a guide dog.</p>  | <p>K51. Knowledge of techniques used in assessing an applicant's suitability to work with and care for a guide dog.</p> <p>K52. Knowledge of techniques used in evaluating an applicant's physical, emotional, and mental state relative to participating in guide dog training.</p> <p>K53. Knowledge of different types of gait, balance, and orientation methods related to working with guide dogs.</p> <p>K54. Knowledge of techniques used in working with individuals who have physical limitations.</p> <p>K55. Knowledge of evaluation techniques used to assess applicants for potential success in working with guide dogs.</p> <p>K56. Knowledge of how to match dog characteristics to applicant's needs for potential guide dog team success.</p> |
| <p>T19. Assess applicant's suitability to work with a guide dog by observing orientation and mobility skills.</p>  | <p>K49. Knowledge of how to assess orientation and mobility skills of an applicant.</p> <p>K52. Knowledge of techniques used in evaluating an applicant's physical, emotional, and mental state relative to participating in guide dog training.</p> <p>K53. Knowledge of different types of gait, balance, and orientation methods related to working with guide dogs.</p> <p>K54. Knowledge of techniques used in working with individuals who have physical limitations.</p>   |
| <p>T20. Identify the guide dog characteristics for applicant needs based on assessment of health condition, physical characteristics, and lifestyle of that person to ensure success of the guide dog team.</p>  | <p>K53. Knowledge of different types of gait, balance, and orientation methods related to working with guide dogs.</p> <p>K54. Knowledge of techniques used in working with individuals who have physical limitations.</p> <p>K56. Knowledge of how to match dog characteristics to applicant's needs for potential guide dog team success.</p>   |
| <p><b>GUIDE DOG INSTRUCTOR EXAMINATION OUTLINE 2011</b></p>  |   |
| <p><b>V. Client Services (50%) – This area assesses the candidate's ability to instruct the client in the proper care, handling, and responsibilities involved with a guide dog, as well as document, evaluate and support the progress of the guide dog team throughout their working lifetime.</b></p> |   |
| <p><b>Subarea V.A. Instruction (22%)</b></p> <p><b>This area assesses the candidate's ability to instruct the client in the proper care, handling, and responsibilities involved with a guide dog.</b></p>   |   |

| TASKS  | KSAs  |
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| <p>T21. Instruct client in responsibilities, care, and handling of a guide dog through theory and practice to ensure safety and wellbeing of the guide dog team.</p> | <p>K57. Knowledge of techniques used to maintain and enhance orientation skills while using a guide dog.</p> <p>K65. Knowledge of methods used to care for a guide dog throughout its life.</p> <p>K67. Knowledge of techniques used to work with and control a guide dog.</p> <p>K68. Knowledge of the public perception of guide dogs relative to training a client to work with a guide dog.</p> <p>K69. Knowledge of techniques used in traveling with a guide dog in all forms of transportation.</p> <p>K70. Knowledge of law pertaining to domestic and international travel with guide dogs.</p> <p>K71. Knowledge of techniques used in adapting the care of guide dogs while traveling.</p> <p>K72. Knowledge of methods of instructing clients on harness techniques used in guide work.</p> <p>K73. Knowledge of techniques used for instructing a client in the observation and interpretation of a dog's behavior.</p> <p>K74. Knowledge of methods of instructing clients on techniques used in reworking guide work errors.</p> <p>K75. Knowledge of methods of instructing clients on techniques used in avoiding and ignoring distractions during guide work training.</p> <p>K76. Knowledge of methods used in leaving a guide dog unsupervised for a reasonable period of time.</p> <p>K77. Knowledge of methods of instructing clients on techniques used in controlling inappropriate behavior in a guide dog.</p> <p>K84. Knowledge of techniques to instruct a client to recognize and respond to intelligent disobedience (e.g., traffic, platform, and clearances).</p> <p>K85. Knowledge of California Code of Regulations (CCRs) requirements for client instruction.</p> |
| <p>T22. Instruct client in executing and maintaining a guide dog's obedience responses through theory and practical experience to ensure consistent</p>              | <p>K67. Knowledge of techniques used to work with and control a guide dog.</p>  |

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| <p>responses.</p>   | <p>K68. Knowledge of the public perception of guide dogs relative to training a client to work with a guide dog.</p> <p>K73. Knowledge of techniques used for instructing a client in the observation and interpretation of a dog's behavior.</p> <p>K75. Knowledge of methods of instructing clients on techniques used in avoiding and ignoring distractions during guide work training.</p> <p>K77. Knowledge of methods of instructing clients on techniques used in controlling inappropriate behavior in a guide dog.</p> <p>K85. Knowledge of California Code of Regulations (CCRs) requirements for client instruction.</p>   |
| <p>T23. Instruct client in executing and maintaining a guide dog's guide-work responses through theory and practice to ensure safety of the guide dog team.</p> | <p>K67. Knowledge of techniques used to work with and control a guide dog.</p> <p>K68. Knowledge of the public perception of guide dogs relative to training a client to work with a guide dog.</p> <p>K69. Knowledge of techniques used in traveling with a guide dog in all forms of transportation.</p> <p>K72. Knowledge of methods of instructing clients on harness techniques used in guide work.</p> <p>K73. Knowledge of techniques used for instructing a client in the observation and interpretation of a dog's behavior.</p> <p>K74. Knowledge of methods of instructing clients on techniques used in reworking guide work errors.</p> <p>K75. Knowledge of methods of instructing clients on techniques used in avoiding and ignoring distractions during guide work training.</p> <p>K77. Knowledge of methods of instructing clients on techniques used in controlling inappropriate behavior in a guide dog.</p> <p>K84. Knowledge of techniques to instruct a client to recognize and respond to intelligent disobedience (e.g., traffic, platform, and clearances).</p> <p>K85. Knowledge of California Code of Regulations (CCRs) requirements for client instruction.</p> |
| <p>T24. Instruct client in use of techniques to maintain calm and non-disruptive behavior in a guide dog through theory and practice to ensure</p>              | <p>K67. Knowledge of techniques used to work with and control a guide dog.</p> <p>K68-Knowledge of the public perception of guide dogs relative to training a client to work</p>  |

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| <p>success of the guide dog team.</p>   | <p>with a guide dog.</p> <p>K69. Knowledge of techniques used in traveling with a guide dog in all forms of transportation.</p> <p>K73. Knowledge of techniques used for instructing a client in the observation and interpretation of a dog's behavior.</p> <p>K74. Knowledge of methods of instructing clients on techniques used in reworking guide work errors.</p> <p>K75. Knowledge of methods of instructing clients on techniques used in avoiding and ignoring distractions during guide work training.</p> <p>K76. Knowledge of methods used in leaving a guide dog unsupervised for a reasonable period of time.</p> <p>K77. Knowledge of methods of instructing clients on techniques used in controlling inappropriate behavior in a guide dog.</p> <p>K85. Knowledge of California Code of Regulations (CCRs) requirements for client instruction.</p> |
| <p>T25. Instruct client in safe use of guide dog by applying orientation and mobility skills to ensure safety of the guide dog team.</p>                  | <p>K57. Knowledge of techniques used to maintain and enhance orientation skills while using a guide dog</p> <p>K61. Knowledge of the types of orientation and mobility tools/equipment available (e.g., long cane, blindfold, electronic travel aids, human guide, guide dog) to the client.</p> <p>K62. Knowledge of orientation and mobility skills related to guide dog travel and cane travel.</p> <p>K69. Knowledge of techniques used in traveling with a guide dog in all forms of transportation.</p> <p>K85. Knowledge of California Code of Regulations (CCRs) requirements for client instruction.</p>  |
| <p>T35. Adjust interaction and instruction methods based on client's training progress and type of visual impairment to optimize training experience.</p> | <p>K58. Knowledge of causes of blindness as it pertains to the training and interaction with the client.</p> <p>K59. Knowledge of eye anatomy and physiology as it pertains to the training and interaction with the client.</p> <p>K63. Knowledge of methods for working with clients who demonstrate emotional or physical effects while working with a guide dog.</p>   |

**Subarea V.B. Documentation (10%)**

**This area assesses the candidate's ability to document the training process.**

| <b>TASKS</b>  | <b>KSAs</b>   |
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| T26. Evaluate training progress and achievements of guide dog team through observations and documentation methods to monitor effectiveness of the guide dog team. | K60. Knowledge of typical health issues associated with clients and how they can affect the success of the guide dog team.<br><br>K63. Knowledge of methods for working with clients who demonstrate emotional or physical effects while working with a guide dog.<br><br>K79. Knowledge of methods for monitoring and evaluating progress of the guide dog team. |
| T27. Assess safety of guide dog team throughout training by observing and documenting progress.   | K79. Knowledge of methods for monitoring and evaluating progress of the guide dog team.   |
| T34. Maintain a guide dog team history by recording information relating to care, handling, and problem solving.  | K79. Knowledge of methods for monitoring and evaluating progress of the guide dog team.<br><br>K80. Knowledge of methods used for post-graduate follow-up with the guide dog team after successful completion of training.  |

**Subarea V.C. Support (18%)**

**This area assesses the candidate's ability to support the client in the proper care, handling, and responsibilities necessary for the continued success of the guide dog team.**

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| T28. Communicate with client after completion of guide dog training to ensure the safety and success of the guide dog team.  | K63. Knowledge of methods for working with clients who demonstrate emotional or physical effects while working with a guide dog.<br><br>K80. Knowledge of methods used for post-graduate follow-up with the guide dog team after successful completion of training.  |
| T29. Provide consultant service to client in care and/or handling of a guide dog by observing them and/or exchanging information to ensure their safety and success as a guide dog team. | K63. Knowledge of methods for working with clients who demonstrate emotional or physical effects while working with a guide dog.<br><br>K65. Knowledge of methods used to care for a guide dog throughout its life.<br><br>K67. Knowledge of techniques used to work with and control a guide dog.<br><br>K68. Knowledge of the public perception of guide dogs relative to training a client to work with a |

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|  | <p>guide dog.</p> <p>K73. Knowledge of techniques used for instructing a client in the observation and interpretation of a dog's behavior.</p> <p>K74. Knowledge of methods of instructing clients on techniques used in reworking guide work errors.</p>   |
| <p>T30. Evaluate safety of a guide dog team and the wellbeing of dog in home environment by observing them to ensure their continued effectiveness as a guide dog team.</p>  | <p>K57. Knowledge of techniques used to maintain and enhance orientation skills while using a guide dog.</p> <p>K79. Knowledge of methods for monitoring and evaluating progress of the guide dog team.</p> <p>K80. Knowledge of methods used for post-graduate follow-up with the guide dog team after successful completion of training.</p>  |
| <p>T31. Develop course of action with the client if there are problems pertaining to safety, effectiveness, and the wellbeing of a guide dog team by collecting information, troubleshooting, and giving advice to solve problems.</p> | <p>K65. Knowledge of methods used to care for a guide dog throughout its life.</p> <p>K67. Knowledge of techniques used to work with and control a guide dog.</p> <p>K73. Knowledge of techniques used for instructing a client in the observation and interpretation of a dog's behavior.</p> <p>K74. Knowledge of methods of instructing clients on techniques used in reworking guide work errors.</p> <p>K75. Knowledge of methods of instructing clients on techniques used in avoiding and ignoring distractions during guide work training.</p> <p>K76. Knowledge of methods used in leaving a guide dog unsupervised for a reasonable period of time.</p> <p>K77. Knowledge of methods of instructing clients on techniques used in controlling inappropriate behavior in a guide dog.</p> <p>K79. Knowledge of methods for monitoring and evaluating progress of the guide dog team.</p> |
| <p>T32. Document client's follow-up services by writing reports to ensure consistency of instruction in the future.</p>  | <p>K80. Knowledge of methods used for post-graduate follow-up with the guide dog team after successful completion of training.</p>  |